

Discussion of
„Design for decent work and
acceptable work/life balances“
by Detlef Gerst

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Points are made by Detlef Gerst to ...

1. Possible futures of production
2. Consequences for working conditions
3. Designing decent work

1. Possible futures of production

Digitalisation of work and life is already happening.

Ongoing and everywhere.

Knowledge management becomes crucial.

It is a big deal in change situations.

2. Consequences for working conditions

Future of work design *can be* shaped by *all* humans involved,
if the change management is carried out properly.

Work/life balance is the responsibility of single individuals, but
needs to be supported by regulations and conventions at work.

3. Designing decent work

Designers have a big responsibility in this development.

Don't be too late.

Consider change management as a useful approach to do the right changes in an enterprise!

Especially right for its employees.

4. Designing decent technology

Choose the right methodology to create a better support for people!

Co-design, co-production, co-construction ... user-centred approach supported by “Design Thinking”.

Don't take technology per se for given, but shape it together with the users!

And especially before it is too late.

Thanks!